

FOUNDATION OF ETHICS AND PROFESSIONAL CONDUCT: A CERTIFICATION COURSE FOR JUNIOR STAFF IN FINANCIAL INSTITUTIONS



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Course Overview

In the highly competitive and rapidly evolving banking industry, it's crucial to establish strong foundations of professionalism and ethical practices. The course is to develop a comprehensive understanding of key concepts in Ethics and Professionalism. The banking industry, with its integral role in the global economic infrastructure, demands stringent ethical standards. These standards dictate the behaviour, decisions, and actions of industry professionals and are essential for maintaining trust, credibility, and integrity within the sector.



Course Overview

This Certification course, FOUNDATIONS OF ETHICS AND PROFESSIONAL CONDUCT is designed particularly for junior staff in financial institutions in Ghana.

The course focuses on foundational concepts of ethics and professionalism within the banking context. It emphasises the importance and demonstrates the application of these concepts in everyday banking operations.



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Course Overview

It will explore themes such as respect and fairness in dealing with colleagues and customers, the crucial role of confidentiality and privacy, and the correct procedures for reporting ethical violations. Furthermore, the course provides insight into professional behaviour and communication within the financial sector. To ensure alignment with industry-specific standards, it will delve into the CIB, Ghana and Ghana Association of Banks Code of Ethics, and Business Conduct, providing a detailed understanding of its practical applications.



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Course Overview

The instructional approach for the Ethics and Professionalism Training Program harnesses the power of digital learning to deliver a flexible, engaging, and accessible online self-tuition course. Hosted on a robust Learning Management Platform, the course is designed to empower learners to take charge of their own learning journey, fitting study around their schedules.

So, let's embark on this exciting journey of learning and growth together.

